



SERVICE FORM

How to Make a Warranty Claim

Send product to the address shown on send-in form on other side. Please include the following information along with your MIO watch:

1. Completely filled out Service Form, be sure to include a brief description of the problem.
2. Copy of your original receipt, debit or credit card statement with purchase and purchase date.
3. Return S/H & Insurance Fee of \$12.

One-year Limited Warranty

The MIO™ watch, excluding the battery, is warranted to the original purchaser to be free of defects in material and workmanship under normal use for a period of one (1) year from the date of purchase. The warranty does not apply to damage resulting from abuse, misuse or alteration of the MIO™ watch such as moisture or water damage sufficient to affect the proper function of the watch, and damage to the watch case or visible cracking of the crystal. This includes any damage to the MIO™ that appears to be caused by the use of tools or servicing performed by anyone other than our authorized service center or Physi-Cal Enterprises. Without limiting the foregoing, damage resulting from bending or dropping the MIO™ watch will be deemed the result of abuse or misuse.

For complete warranty information, downloadable owner's manuals, and additional information of our complete line of sports watches, visit www.miowatch.com.

Non-warranty Service

The MIO Watch Service Center (Parsec) will service your watch for a nominal fee for repairs performed after the expiration of the warranty period, or services required that are not covered under warranty. Servicing your MIO watch at any location outside of our authorized service center will void your warranty. You may send your watch directly to the MIO Watch Service Center without obtaining written authorization from Parsec or MIO. Once delivered, the MIO Watch Service Center will evaluate your watch and send a written estimate. No repairs will be done without your authorization. It is not necessary to include a proof of purchase if product is not within the warranty period and/or is being sent in for Non-warranty service and/or part replacement. Please be sure to include this completely filled out Service Form and the Return S/H & Insurance Fee of \$12 (This fee is non-refund-able and is not covered by the manufacturer).

MIO Watch Service Provided by Parsec Enterprises, Inc.

PHONE: 877-770-1116

FAX: 309-689-6543

customerservice@miowatch.com

www.miowatch.com

Sending your product for service ...

Place your watch in a small sturdy box. (Original packaging WILL NOT be returned with product after repair.) Secure it from moving in the box by filling the surrounding area with packing material. Insure your watch against loss or damage.

Include- This completed form along with product, \$12 US and proof of purchase (if under the warranty period).

Send to- MIO Watch Service Center • 7501 North Harker Drive • Peoria, IL 61615

Return to:

Name _____

Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____

EMAIL _____

RMA # (if applicable) _____

Bill to address IF different from shipping:

Address _____

City _____ State _____ Zip _____

Limit of Liability: When no value is listed, the default value of the product is \$50.00

Payment Cashiers Check Money Order

Visa/MC Exp. Date _____ Security Code _____

Brief description of problem: